#### A live, personable voice in a digital world

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# Voice Mail Message Retrieval/Quick Check-In Instructions

1. Dial your	a) call forwarding number with MLT
	b) office phone number if lines are forwarded

- 2. During the Front End Greeting press 8
- 3. Enter your pass code number \_\_\_\_\_ then press #
- 4. The announcer will greet and advise you of message status (i.e. # of messages not played and saved messages)
- 5. Follow prompts to play your messages
- 6. The typical check in sequence is 7# (play first message), 3# (delete message) and 9# (exit)

### Main Check in Menu

## While Playing a Message

7 to play first message 8 for user options 0 for assistance 9 to disconnect # to rewind the message\* to fast forward the message

# **After Playing a Message**

# **User options**

3 to delete the current message5 to keep current message7 to replay the current message4 to give message to another user

4 changes mailbox greeting2 changes auto answer greeting7 changes the pass code

3 edits message distribution lists

#### Notes:

- Initial pass code matches your main account number (even for sub boxes off the main mailbox).
- Press # after each action. This will speed up verification.
- Pressing 0 at any time will connect you with a TSR (operator)
- All messages (played and not played) will be purged from the system, typically in 5 days.